

Cleaning and Maintenance for Unfurled Bamboo Finished by Nature

Unfurled Bamboo is a unique and natural product. The surface of the floor is the natural skin of the Bamboo, which is extremely hard and durable. The finish requires very little maintenance, other than a simple vacuuming or sweeping to remove accumulated dust and dirt and an occasional cleaning per the instructions below. Please do not over maintain the floor. By following the simple maintenance instructions below, you will enjoy your Unfurled Bamboo floor for years to come.

PROTECTION OF YOUR FLOOR

- Ensure that a centralized heating, ventilation, and air-conditioning (HVAC) unit is operational and provides a consistent room temperature between 60°F and 80°F (16°C to 27°C) and a humidity level of 35% to 55%. Wood flooring performs best in a climate-controlled interior environment. Temperature and humidity should be controlled for the life of the flooring.
- Install proper protectors, such as felt, rubber, or plastic glides, under the "feet" of furniture and chairs.
- Do not drag heavy items or appliances across the floor without using adequate support and cushioning to avoid indenting, scratching, and/or marring the floor.
- Prior to entering, remove work boots and shoes that may have pebbles lodged in the soles.
- Do not allow anyone to wear spiked heels on the floor, especially if the heels are in disrepair.
- If you have pets, make sure pet claws are properly trimmed at all times.
- Use non-staining walk-off mats in high-traffic areas, such as entrance doors and in front of the kitchen sink. Avoid rubber-backed or other non-ventilated mats or rugs.
- Blot spills and spots immediately with a damp cloth.

DAILY/WEEKLY MAINTENANCE

Sweep or vacuum regularly, since built-up grit can damage the natural finish and surface of the Bamboo. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the floor. Do not use a vacuum with a beater bar head.

Clean with a damp (not wet) cloth or mop and warm water or a neutral cleaner. Use sparingly.

DO NOT use ammonia or bleach-based cleaners.

If heavier cleaning is necessary, use a high-quality oil-based cleaner, such as WOCA Natural Refresher, WOCA Natural soap, or other natural oil-based cleaners. Follow the instructions provided with the cleaner.



ANNUAL MAINTENANCE INSTRUCTIONS

Applying a high-quality maintenance oil or wax annually nourishes the natural bamboo finish and helps maintain its resilience. Be sure to use natural oil-based products such as WOCA Natural Maintenance Oil, SC Johnson One Step Wax for wood floors, Tung Oil, or other maintenance waxes or oils approved for hardwood flooring with wax finishes. These products may be applied more frequently in high-traffic and/or commercial areas, if required.

To apply maintenance oil or wax, follow these steps:

- 1) Clean floor as usual (see Daily/Weekly Maintenance).
 - 2) Ensure the floor surface is DRY and free of dust and grease.
 - 3) Apply a thin coat of oil or wax evenly along the grain using a lint-free cloth or with a floor-buffing machine using the softest (white) pad. It is not necessary to treat the entire floor at the same time. Small sections of the floor may be done as is convenient.
- Important note: Use maintenance oil sparingly. If excessive oil is applied, it will not cure and may become tacky, slippery, or vulnerable to scratching and smudging.